

Hosted IP PBX



Upgrade Your Communications Service

Are you ready to upgrade your communications solution? TruVista's TruConnect brings a big business phone system to you at a lower Total Cost of Ownership than what you're currently paying, and is easy to manage. Using the breakthrough technology of Voice over Internet Protocol (VoIP) over TruVista's state-of-the-art network, you can efficiently use one connection for all your communications needs. Don't have the resources or the desire to purchase, set up and maintain your own telephone systems? TruHost is the communications solution for your business.

Standard and Premium Service Levels

Whether you're a small "mom 'n' pop" shop or a growing small/medium business, we have the right solution to fit for your company's needs.

Our standard Hosted IP PBX service delivers you a powerful, full-featured, business-class phone system without the cost

and hassle of having an on-site PBX. Standard calling features include Shared Line Appearance, Multiple Appearance Directory Numbers (MADNs), Call Pick-up Groups, Music on Hold, and Short Code Dialing.

Premium Hosted IP PBX service adds additional communications capabilities to our standard offering with features such as Unified Communications, Auto Attendant, Remote Worker support, Automated Call Distribution (ACD), and more.

Real Business Benefits!

Focus on your business – not your phone system

- No premises-based equipment to install, maintain, or occupy space.
- Administrators and users easily manage and control all communications features from any web browser.

An End-to-End Secure and Reliable Solution

- TruVista delivers a High Quality, Reliable solution over its managed network.
- TruVista's network will automatically handle calls and messages during power outages. In case of disaster, employees can forward calls to home or mobile phones.

Leverage Technology

- Flexible infrastructure can grow as you grow.
- Existing phone systems can easily integrate into Hosted IP PBX — providing better support for home workers and satellite offices.
- Make TruHost the last phone system you will ever buy. Feature upgrades are done in the network — seamless for you.

Easy Management and Administration

- Perform Moves, Adds, and Changes (MACs) at the click of a mouse.
- Tailor calling features to individuals or groups. Control call forwarding, SimRing, and call rejection through our web portal.

With Hosted PBX Service, get the features you really need

Hosted IP PBX service delivers you the power of a PBX over your company's existing T1 line or broadband Internet connection. All you need at your business locations are the business phones that operate over your business LAN (and we provide those!). Bundle our Hosted IP PBX service with our High Speed Internet service and save money on our fully managed service.

Features of our Standard Hosted PBX service include:

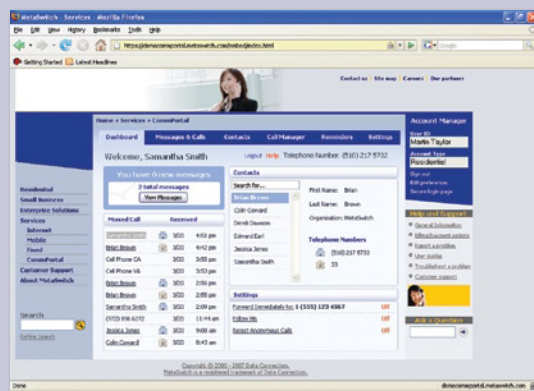
- Web portal for do-it-yourself changes and feature activation and management
- Caller ID, including name and number
- Voicemail
- Call forwarding
- Call transfer
- Speed dialing
- Find Me Follow Me
- SimRing (up to 5 phone numbers, including cell phones)
- Call hold, including Music on Hold
- Attendant Console

Take control

Through our easy-to-use web portal, you have complete control over how your phone system is set up and used.

Easily make changes to your Multi-Line Hunt Groups or Multiple Area Directory Numbers, enable/disable phone settings such as call forwarding, short dial codes, sequential and simultaneous ringing, and much more.

Our Hosted IP PBX service allows for a central administrator (office manager, secretary, etc.) to change settings on the phone lines for the entire business group, and individual users to have the same control over their own extensions and IP phones.



Choose the features that fit your needs

Standard Hosted PBX highlights

Benefit to you

Business Class Handsets	Easy to use, integrated directory, simple adds/moves/changes
Business group dialing and short codes	Quick-dial colleagues, including in other offices and external numbers
Call pickup groups	Easily take calls for colleagues in your work group
Account codes	Manage costs on a Project or Department basis
Shared Line Appearance	Lines appear on multiple phones with associated key Great for small teams without a live receptionist
Call hold with music or message	Efficient use of idle time when callers hold Custom announcements to promote your business
Attendant Console	Receptionist can see who is on the phone and easily transfer
Web portal	Delegated administration to easily control phone settings
Turnkey installation, training, and support	A complete business class phone system supported by our knowledgeable support staff

Premium Hosted PBX highlights

Benefit to you

All of the features of the Standard package plus...	
Unified Communications	Increase employee productivity by routing office and mobile phone voicemails to one mailbox View and save voicemails online through a web browser
Auto Attendant with dial-by-name directory	Ensures effective call handling and projects a professional image Adjust based on time-of-day, or enable during closed hours only
Multi-Line Hunt Groups (MLHG)	Maximize customer service / support teams' productivity
Desktop Assistant	Improved productivity through streamlined control of all communications from the PC
Remote worker support	Telecommuters become part of the main office system; improving communications and employee benefits

Company-wide features

- Web-based Administration
- Auto Attendant
- Automated Call Distribution (ACD)
- Shared Line Appearance
- Outgoing Call Blocking
- Mandatory Account Codes
- Selective Call Rejection
- Anonymous Call Rejection
- Screening List Editing
- Toll Restriction
- Find Me Follow Me
- Business Group Dialing Plan
- Special Intercept Announcements
- Multiple Appearance Directory Number (MADN)
- Multi-Line Hunt Groups
- Music on Hold
- Click to call (with Desktop Assistant)
- Remote Worker support

Individual station features

- Station-to-station intercom dialing
- Do not disturb
- Message waiting lamp
- Attendant console (line state monitoring)
- Call park / retrieve
- Directed call pick-up
- Short codes (group and personal)
- Account codes (mandatory and optional)
- Internal/external caller ID presentation
- Distinctive ringing for internal/external calls
- Call forwarding (unconditional, busy, selective, fixed)
- Call rejection (anonymous or selective)
- Automatic recall (AR) and callback (AC)
- Call waiting (with or without caller ID)
- Caller ID / calling name (delivery and blocking)
- SimRing
- SIP Call Forking
- Find Me Follow Me (configurable via web portal)

We deliver the features your business needs in today's competitive business environment!

Contact us today at 800-768-1212

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800-768-1212

www.truvista.net