

HELPFUL TIPS:

4 Benefits of a Hosted Voice Phone System for a Small Business

A hosted voice phone system, also known as a Voice over Internet Protocol (VoIP) system, is a method for communicating over the internet instead of using traditional landlines. Companies of all sizes are now using this type of phone service, which helps them to meet the challenges of doing business in a digital world where clients and employees often connect remotely. Here's a closer look at the advantages of hosted voice for your business.

Why Small Businesses Should Use Hosted Voice Phone Systems

1

Cost-Effective

A hosted voice system is an economical choice because it uses the internet connection your business is already relying on. Therefore, you don't need to invest in separate lines for your phone service.

If you choose software-based softphones, the only equipment you'll need besides your current computers are headsets with microphones. Additionally, you won't pay extra for international or long-distance calls.

2

Expandable

Because very little hardware is required, hosted voice phone systems give small businesses the flexibility to grow at their own pace. Extra employees can easily be added to the system without your business having to procure new lines for each of them.

3

Convenient

This system lets multiple users join the same call, which is perfect for conferencing. Call recording, instant messaging, and other features make work easier and more collaborative for the entire staff.

4

Mobile

The entire phone service can be used from any location using a smartphone or laptop. All that's needed is a broadband connection, so employees who are working from home or traveling can easily join phone conferences, take calls, or access information. Your staff will be more productive as they won't need to wait for updates from colleagues.



If your business would benefit from a modern online phone service, TruVista can set up a hosted voice phone system to help your organization succeed. The company has been in the communications industry since 1897 and provides 24/7 support to residential and commercial customers in service areas across South Carolina and Georgia. Call 800-768-1212 to speak to a member of their team or TruVista.net for more information.