



MOBILE DATA TRANSFER GUIDE

Switching to Truvista Fiber is simple—and bringing your mobile data with you can be, too. Follow this quick guide to transfer your contacts, photos, apps, and other essentials securely, so you can stay connected without missing a beat.

BEFORE YOU START:



Charge both devices.



Connect devices to Wi-Fi.



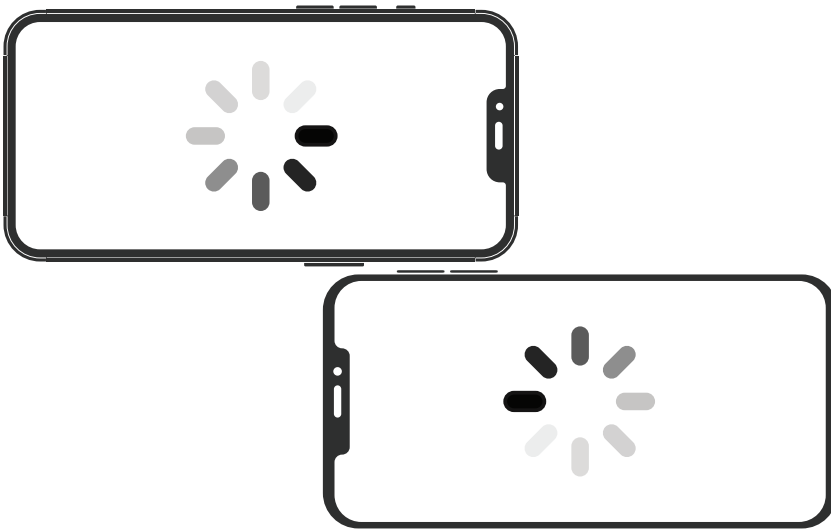
Back up your data.

Tip: Before you recycle, donate, or trade-in your old device, clear your data and reset your device to the factory settings to protect your personal information. For data removal, trade-in, and recycling instructions, get help from your device manufacturer and mobile carrier. You should only clear data after you've confirmed that all your data has been copied over to your new device.



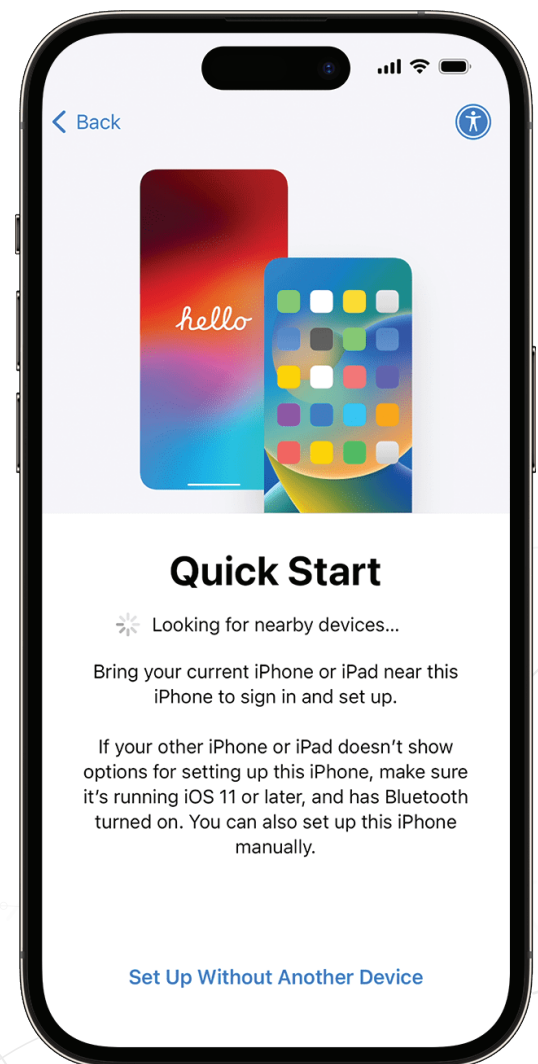
First, confirm you have the latest iOS® software version on both devices:

1. Go to Settings, then tap General.
2. Tap Software Update.
3. Download the latest version if you see Download and Install.



Apple Quickstart can handle the transfer automatically.

1. Turn on both devices and place them near each other. When asked to copy data, select iPhone or iPad.
2. Follow the on-screen instructions:
 - A. If you see a QR code, scan it with your iPhone or iPad camera.
 - B. If you do not see a QR code, connect to Wi-Fi, add your SIM, and sign in to your Google Account.
3. Choose whether to connect your devices with a cable or transfer your data wirelessly. Then, select the data you want to copy and continue setting up your new device.



Keep your devices near each other and plugged in to power until the data migration process is complete. Transfer times can vary based on factors such as network conditions and the amount of data being transferred.

**Switch from another Android device:**

1. Turn on your new device.
2. When asked to set up with another device, select Android device.
3. Scan the QR code to connect your devices.
4. Enter your old device's PIN, pattern, or password.
5. Choose Copy apps and data.
6. Select what you want to copy and follow the on-screen instructions.

You can add your Wi-Fi details and Google Account manually if they do not transfer automatically.

Switch from an iPhone or iPad:

1. Turn on your new device and begin setup.
2. When asked to copy data, select iPhone or iPad.
3. Follow the on-screen instructions:
 - A. If you see a QR code, scan it with your iPhone or iPad camera.
 - B. If you do not see a QR code, connect to Wi-Fi, add your SIM, and sign in to your Google Account.
4. Select the data you want to copy and continue setting up your new device.
5. Keep your devices connected until the transfer is complete, including during eSIM setup.

After setup:

Check that your texts, photos, and videos transferred.



Switch from iMessage to Google Messages to keep receiving texts.



Transfer your iCloud photos and videos to Google Photos.