



GET ACCOUNT HELP IN SECONDS JUST TEXT US!

Text **1-800-768-1212** anytime to check your balance, payments, outages, and more.

HOW IT WORKS



Open text messages



Text a keyword



Get instant answers

WHAT YOU CAN DO



Check your balance:
Text **BAL**



See your last payment:
Text **PAY**



Find your account number:
Text **ACCT**



Check for outages:
Text **OUTAGE**



Get outage updates:
Text **UPDATE**



Stop outage updates:
Text **NOUPDATE**

NEED MORE HELP?

Text **HELP** for a full list of options, or call **1-800-768-1212**.

Text **STOP** to unsubscribe | Text **UNSTOP** to resubscribe