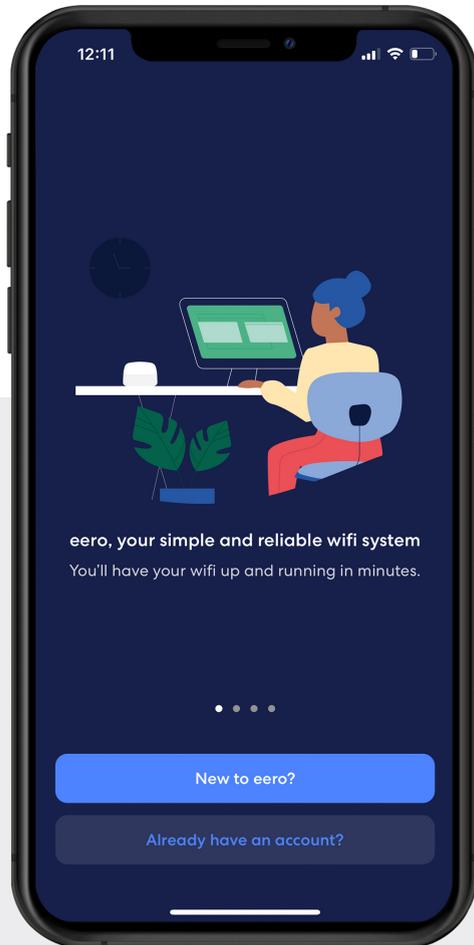


## Activate and set up your eero network



**Check your email for the eero service agreement from Truvista.** Accept the agreement before moving on to the next step.



**Download and install the free eero app for iOS or Android on your mobile device.** You will find the eero app on the Apple App Store or Google Play. *NOTE: You will not be able to set up your system on a web browser.*



**Click next.** The eero app will begin to look for your new Gateway eero device. You will notice that your Gateway eero's LED will begin to flash and then turn solid once found. Once your eero has been detected, you will be prompted to **select a location for your eero** (this is how you will identify each eero on your network).

- > If prompted, you may need to enter your eero's serial number, which is located on a sticker attached to the bottom of your eero. Just look for a barcode with the letters SN on it – it's small, but it's there.



**Join your network.** Enter your network name (SSID) and network password that was supplied to you.



**Connect your devices**, such as computers, Smart TVs, gaming consoles, smart phones, thermostats, etc., to your new eero network. To do this, simply find your eero network on your device, enter the network password that you've created, and get connected.

If you experience any trouble connecting specific devices to your new eero network, try disconnecting and reconnecting WiFi on the device. If that doesn't work, try rebooting the device and then reconnecting to the network once it powers back on.

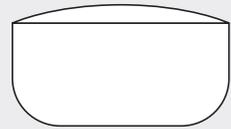
[Scan to explore the features of your eero device >](#)



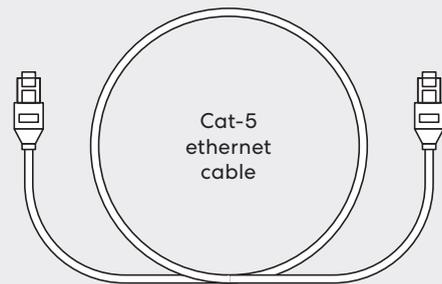
## How-to guide Getting started with your eero 6+.



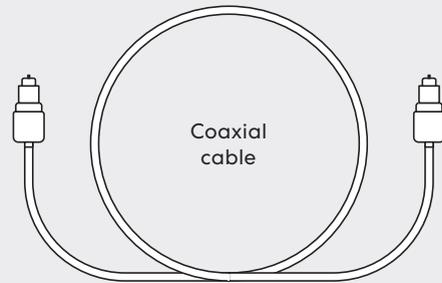
## What's in the box



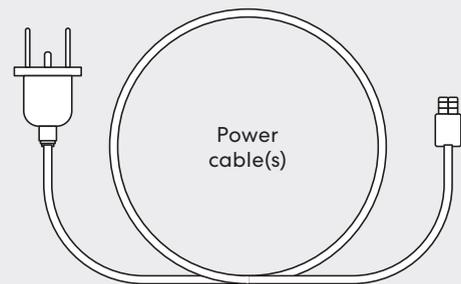
Gateway eero device



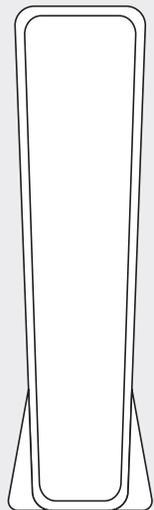
Cat-5 ethernet cable



Coaxial cable



Power cable(s)

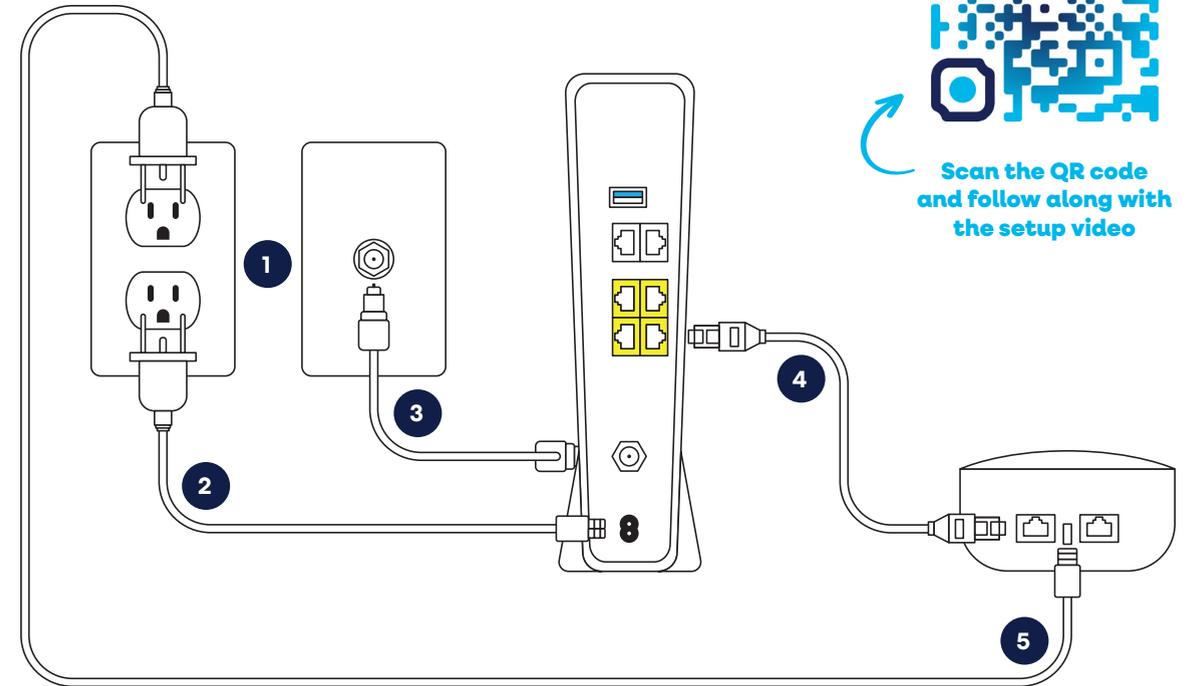


Cable modem

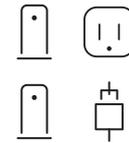
## Set up instructions



Scan the QR code and follow along with the setup video



### 1. Locate your coax wall jack and power outlet.



**2. Plug your cable modem into a power source.** Connect the power cable to the back of the modem and then plug it into a wall outlet or power strip.



**3. Connect your cable modem to the coax wall jack.** Connect the coaxial cable to the back of your cable modem. Plug the other end into your coax wall jack. If your home already has an existing coax cable, you can use that instead.



**4. Connect your Gateway eero device to your modem using the Ethernet cable that came in the box.** You can use either of the Ethernet ports on the back of your eero.



**5. Power up your eero device.** Plug the USB-C power cable into the back of the router and then into the wall outlet or power strip. Your eero device's status light will start flashing white.



**6. Connect your network to the internet.** Using the provided Cat-5 ethernet cable, connect one end to any of the four open ports on the back of your cable modem. Plug the other end into either of the two open ports on your eero device.