

Text Command	Truvista Fiber 's Response
STOP (You will no longer receive text alerts from Truvista Fiber)	
UNSTOP (You will now receive text alerts from Truvista Fiber)	
HELP (All elements in message are required)	Truvista Fiber Commands: BAL =Current Balance PAY =Most Recent Payment ACCT =Account Number (additional HELP please call 800.768.1212 or visit Truvista.net/alerts)
BAL	Hi from Truvista Fiber: Your current account balance is \$X due on mm/dd/yyyy. To make a payment please call 800.768.1212 or visit https://customer.Truvista.biz . Text STOP to stop alerts.
BAL (With No Current, or Negative, Balance)	Hi from Truvista Fiber: Your current account balance is \$X. Text STOP to stop alerts.
PAY	Hi from Turvista Fiber: Your last payment of \$X was posted to your account on mm/dd/yyyy. Text STOP to stop alerts.
PAY (No Payment Found)	Hi from Turvista Fiber: No payment transactions currently exist on file. Text STOP to stop alerts.
ACCT	Your Truvista Fiber account number is XXXXX.