



## BILLING HELP KEYWORDS

Text Command	TruVista's Response
<b>STOP</b> (You will no longer receive text alerts from TruVista)	
<b>HELP</b> (All elements in message are required)	<b>TruVista Commands:</b> <b>BAL</b> =Current Balance <b>PAY</b> =Most Recent Payment <b>ACCT</b> =Account Number (additional HELP please call <a href="tel:800.768.1212">800.768.1212</a> or visit <a href="https://customer.truvista.biz">TruVista.net/alerts</a> )
<b>BAL</b>	Hi from TruVista: Your current account balance is \$X due on mm/dd/yyyy. To make a payment please call <a href="tel:800.768.1212">800.768.1212</a> or visit <a href="https://customer.truvista.biz">https://customer.truvista.biz</a> .  Text STOP to stop alerts.
<b>BAL</b> (With No Current, or Negative, Balance)	Hi from TruVista: Your current account balance is \$X.  Text STOP to stop alerts.
<b>PAY</b>	Hi from TruVista: Your last payment of \$X was posted to your account on mm/dd/yyyy.  Text STOP to stop alerts.
<b>PAY</b> (No Payment Found)	Hi from TruVista: No payment transactions currently exist on file.  Text STOP to stop alerts.
<b>ACCT</b>	Your TruVista account number is XXXXX.