



BILLING HELP KEYWORD

Keyword “Pull” Inventory Item	Assignment Value - TruVista Provides	Notes	FINAL - Day 1
Day 1 Keyword Inquiries Dependent Upon TruVista Deployment	Insert Applicable Hello From TruVista, Phone Number, and URL		
STOP			
HELP (All elements in message are required)	TruVista Commands: BAL =Current Balance PAY =Most Recent Payment ACCT =Account Number (additional HELP please call 800.768.1212 or visit TruVista.net/alerts)		4/8/2025
BAL	Hi from TruVista: Your current account balance is \$X due on mm/dd/yyyy. To make a payment please call 800.768.1212 or visit https://customer.truvista.biz . Text STOP to stop alerts.		4/9/2025
BAL (With No Current, or Negative, Balance)	Hi from TruVista: Your current account balance is \$X. Text STOP to stop alerts.		4/8/2025
PAY	Hi from TruVista: Your last payment of \$X was posted to your account on mm/dd/yyyy. Text STOP to stop alerts.		4/8/2025
PAY (No Payment Found)	Hi from TruVista: No payment transactions currently exist on file. Text STOP to stop alerts.		4/8/2025
ACCT	Your TruVista account number is XXXXX.		4/8/2025